
Guidelines for Guests with Limited Mobility

13Jul12

Reef Endeavour has been built for the comfort of guests under International regulations to be safe for the sea. This means that some features, which could be available ashore, are not available on the ship due to marine regulations.

BOARDING REEF ENDEAVOUR

Access from the wharf to the ship is via a flat gangway ramp, 83cm (32.5 inches) wide, with covered sides and strong handrails. The crew is on hand to assist, however the carrying of persons up or down the gangway is NOT encouraged.

GETTING AROUND THE SHIP

Reef Endeavour has five decks. A lift operates between D Deck and the Sundeck and is available for those with limited mobility and for emergency use. Please note that it does not access the boat deck for transfers ashore to which there is one flight of stairs. Please note that at various times the lift is used for the ship's operational purposes.

- At each level, except D deck, the dining saloon, the lift lobby door has a 43cm (17-inch) sill to step over.
- These sills, on C Deck Starboard side only, can be swung open for access however there is still a small ridge on the floor. The sills are normally kept closed while the vessel is at sea.
- The three decks with cabins opening onto the outside deck also have 43cm sills below the entrance door. These cannot be opened.
- Should guests have trouble stepping over these sills we recommend booking a D deck cabin. These cabins are available in double bed or twin or four berth and open to the internal alleyway forward of the dining saloon.
- Access from D deck cabins to the dining saloon and, via the lift, to the main lounge (the Yasawa Lounge) to the pool deck, is easy, but with a maximum 100 mm (4in) sill.
- **ALL** cabin bathrooms have a sill (25 cm) to step over

WATER ACTIVITIES

Reef Endeavour carries a 'glass-bottom' boat for fish and reef viewing, two smaller boats for diving and snorkeling and transport to and from the shore and a 'rescue boat' to keep an eye on snorkelers. Access to the boarding deck is down 12 steps from the pool deck. There are strong rails on the steps. Guests need to be able to walk down or up these steps and wheelchair access is not possible. The carrying of persons up or down the stairs is not encouraged. If you require assistance it please bring a carer.

- The glass-bottom boat and smaller boats are all raised and lowered into the water by a platform on the stern of the ship. This means that guests get on and off the boats directly from the ship and without stepping across any water. Safe and dry.
- There is a small gangway across to the glass bottom boat but this is only 50cm (19.75in) wide, not wide enough for a wheelchair.
- There are also three steps down from the front of the glass-bottom boat, once you have boarded, to the seating area. There is always crew close by to help.
- There are three steps down into the smaller tenders from the boarding gate.

GETTING ASHORE

- Access to the beach from the smaller tenders is via a ramp at the front which opens onto the beach. The glass-bottom boat uses a narrow gangway which reaches down to the beach. If you have any doubt about your ability to walk down this gangway, please ask a crew member to help you however, again, the carrying of persons up or down the gangway is not encouraged.